



Online Reservation Policies

- Timed entry helps to ensure that all visitors enjoy their NATIONAL CIVIL RIGHTS experience.
- Please CHECK-IN with Guest Services 15 minutes BEFORE your Reservation time.
- You will LOSE your time slot IF YOU ARRIVE 15 MINUTES PAST YOUR RESERVATION.
- Any Reservation made within an hour of MUSEUM CLOSING should expect a shortened visit.
- COVID-19 CDC guidelines will be enforced with SOCIAL DISTANCING and MASKS REQUIRED.
- All ONLINE RESERVATIONS PAYMENTS are FINAL. NO REFUNDS.
- We require FULL PAYMENT at time of reservation. We accept Visa, Master Card, American Express, and Discover.
- Please bring your printed ticket or show your ticket on your phone when you arrive.
- Any requested EXCHANGES will be considered BASED ON TIMED TICKETING
- "WALK-UPS" are ticketed based on time-slot availability.